



Tax and Accounting

Freedom from complexity

A Tax Technology Buying Guide



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Introduction

Whether you are part of the tax function in a large organisation or work indirectly with tax teams, this document by Wolters Kluwer introduces you to a bold idea and opportunity: the means to free your organisation from complexity. We look at how tax teams today in large companies are increasingly in the spotlight: in the short-term, as organisations respond to the consequences of the COVID-19 pandemic and in the longer term as a range of factors combine to transform how we all do business.

This guide is an invitation to review and simplify your current tax reporting and compliance systems. It's also an invitation to add a tool of competitive advantage to your business.

It introduces you to the benefits of a tax technology platform, and explains the limitations of some organisations' current processes. It shows how to transform the way your team operates to focus more on strategy and active real-time management of tax risks, rather than cumbersome administration and offline data cleansing — which comes with its own risks.

For large organisations with obligations across multiple jurisdictions, a globally-supported tax platform is an indispensable means of enhancing value and reducing risk, by enabling faster, more accurate reporting and compliance.

A well-configured tax platform will help streamline the supply chain of your tax data. By capturing data from the source, standardising the flow of the data can simplify the reporting processes and ultimately automate routine administration and data cleansing tasks. This frees the tax team from unnecessary complexity

to focus on high-value deliverables and insights into their business.

A well-integrated tax provision and tax return process on a single platform will provide better access to proactively monitor compliance risks, tax governance and control frameworks across jurisdictions and also save valuable time. This also enables greater transparency and deeper insights into opportunities to reduce costs and increase revenue across your business.

Wolters Kluwer has deep experience in tax information services. A tax solution designed by tax people, CCH Integrator is a market leading tax platform with a near 20-year history in the fast-growing tax and accounting technology sector. Our platform is continuously evolving and improving. It allows you to:

- › Be more prepared and forward-plan
- › Reduce human errors
- › Save time and money.

Why now? Tax professionals are critical to the success of organisations and the prosperity of communities they serve.



Executive summary

Current political and economic trends, combined with increasing regulatory complexity and rapid advances in technology, make **a compelling case for business leaders** to find smarter ways of working, including automating their organisations.

Before COVID-19, corporations were already under mounting scrutiny. Demands were growing from investors and regulators, as well as other interest groups, for greater transparency and accountability.

While the full consequences of the pandemic remain uncertain, corporations must plan for continued disruption. **Agility is paramount**, requiring fast, accurate, efficient and secure systems to inform decision-making, strategy and tactics.

Tax teams are under particular pressure.

Boards seek greater assurances on exposure to risk. Regulators demand more detailed, rapid reporting. Governments are looking for ways to claw back revenue through taxation.

Large organisations with multiple entities worldwide face a complex matrix of government and regulatory requirements. They need to be agile and on top of their data to keep pace with revenue authorities that are deploying digital technology and advanced analytics to improve

tax administration, as well as simplify and automate the filing process. Demands for source accounting and transactional data in digital format is ever increasing.

And yet, even with the rapid evolution of accounting technology, many tax teams continue to work with disjointed legacy systems and cumbersome processes that barely measure up to the task.

CCH Integrator is a cloud-based platform that liberates tax teams from complexity. It allows collaboration anywhere, enables a single source of truth for decision making, and reduces risk with controls over accuracy and timely reporting. Efficiency and productivity gains free teams to focus on strategy not just compliance. It's scalable and adaptable to rapidly changing local and global environments.

Spotlight on the tax function

Global instability and shifting expectations put tax teams under pressure

The impact of government measures to stem COVID-19 has magnified the disruption already fueled by technological change in every industry. Leaders are now focussing on business resilience, which for many includes accelerating digital transformation.

This period of instability and uncertainty provides an opportunity for executives and tax teams to develop new ways of working together, to future-proof the tax function and build capacity to deliver accurate, timely, actionable information.

The impact of COVID-19 has heightened awareness of the need to transform tax functions. Some organisations may be reluctant to commit to new technology just yet because of budget constraints, but now is the time to review what you do and actively plan for change.

Tax teams are already under pressure as a result of:

- › Investors and boards demanding more assurance as a result of heavier penalties from non-compliance and the danger of reputational risk associated with higher community expectations on tax transparency
- › Stepping up forecasting activities to ensure the prompt provision of real time and accurate forecasts of tax attributes to senior management
- › Authorities deploying new digital solutions seeking more transparent and rapid reporting by taxpayers and using advanced analytics to assess risks as well as continued investment in automation
- › Governments looking to claw back revenue to ease the burden of supporting communities during the pandemic
- › Rising corporate social responsibility linked to paying the right taxes and the need for greater transparency and accountability by corporations in many jurisdictions.

Multinational organisations face an increasingly complex matrix of government and regulatory requirements. Yet opportunities to deploy technology using automated data collection, cloud-based storage and analytics tools, have never been greater.

With uncertainty embedded into the ‘new normal’, the crisis offers tax professionals an opportunity to fundamentally shift the way they work, by moving away from ad hoc

processes to more uniform ways of managing, assessing and reporting tax that is closer to real time. Technology then enables you to work faster, smarter and more easily.

International initiatives, such as the Organisation for Economic Co-operation and Development’s (OECD) justified trust concept — adopted by the ATO — provides further impetus to strengthen tax governance frameworks.

‘It’s lucky that our businesses invested early to move our technology forward – it’s allowed us to carry on with some form of normality. We are able to work remotely, access shared drives and use cloud-based tax software including CCH Integrator, that’s not stuck on the servers at work anymore.’

— Andrew Murray, Tax Manager at Woolworths, Australia’s largest supermarket chain

A tax platform for the future

Streamline data collection to generate deep insights

A tax platform enables seamless connection between the different functions of your business. It simplifies your processes and captures all your tax and business data to produce reliable and deeper reporting.

The tax function is very dependent on different parts of the organisation for information. Multiply this across many entities, operating in a variety of countries and languages and the levels of complexity increase dramatically.

As your operations become more complex, you'll need technology that reshapes the tax function's responsibilities, encourages growth and reduces cost and risk. Improved technology will enhance your organisation's capacity to support tax

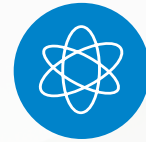
decision-making and risk management, and provide the revenue authority the level of confidence that the management of your taxes is low risk.

That's where investing in technology and working with technology partners that understand your business context is critical. It enables you to solve your immediate pain points and contributes to executing your long-term roadmap.

But that also means your organisation will need to create new operating models and free up finance and tax teams to focus on more analytical and value-added activities for your business.



Benefits of a tax platform



- › **Single source of truth:** visibility of higher quality, comprehensive and transparent data sources to make evidence-based decisions
- › **Better controls and reduced risk:** protect the business from impacts of inaccurate or delayed tax reporting and unforeseen adjustments on reputation and valuation
- › **Efficiency and productivity:** enhance and standardise processes across geographies, entities and business units
- › **Strategy and transformation:** free tax teams to use data strategically, not just for tax and compliance, but as the basis for enterprise analytics to deliver company-wide benefits
- › **Collaboration:** a cloud-based solution provides greater flexibility, allowing anywhere anytime, controlled access to information for remote workers and external parties.
- › **Scalable and adaptable:** build robust, flexible foundations for the future to adapt to changing regulations, people, process and technology, as well as external environments.

“I’m surprised at how many businesses still rely on spreadsheets and have made it so complicated that no-one else understands it. The CCH Integrator platform is highly flexible – you can slice and dice any information out of any accounting system or spreadsheet into CCH Integrator and back out again – it creates the files for you.”

— Zoran Havranek, Regional Tax Manager (APAC) at Lineage Logistics

Signs you need a tax platform

Take a close look at your process and ask: is it time for new technology?

When tax teams struggle to get reports out on time; when provisioning is a little hit-and-miss (and fixed much later); when members of the finance team consider the tax function's procedures to be opaque; when the CFO, CEO and board show little awareness of the risks: these are all signs of the need for change.

If any of these issues sound familiar to members of your tax team, it's time to consider ways to improve.

Spreadsheet sprawl

Spreadsheets are widely understood and accessible and will continue to play a role in tax reporting. They provide flexibility for isolated, complex calculations. However, they can become cumbersome and an obstacle to operational efficiency and transparency, especially as the business grows or entities multiply, and when businesses are required to meet shorter reporting cycles.

Did you know?

You can co-source tax technology through a professional services firm you work with, alongside support from the software vendor. Your tax consultants know your business and may be able to assist with key steps in the process of transitioning to new technology and processes, such as mapping data.



Time for change?

Over-reliance on manual processes?

- Errors creeping in
- Version control is a challenge
- Over-reliance on key individuals
- Multiple work arounds

Does it take months to prepare an accurate tax return?

- You don't have all the records you need or you're manually pulling together data from multiple places
- As transaction volumes increase and requirements become more complex, it takes months to complete your tax filing obligations

Can't see changes to your tax position in real time?

- You can't generate an up-to-date tax provision report
- Unable early on to recognise movements to your tax supply chain

No time to work on strategy?

- You have multiple staff spending significant time on manual and repetitive reporting tasks
- You and your team don't have time to focus on initiatives that could be growing revenue or saving costs

Struggling to meet reporting needs?

- Difficulties meeting the deadlines or formats required by head office, board of directors or tax authorities
- Lack visibility on all your tax obligations and positions around the world

Cannot serve a geographically diverse team?

- Staff are increasingly located remotely, in different business units and entities, and internationally. They need secure and simultaneous access to the system.



Consider a tax platform:

- ! When your spreadsheet holds too many types of data and becomes unwieldy and opaque
- ! When you need the person who built the spreadsheet to explain it to others. If they leave or get sick and it's not easily transparent or transferrable
- ! When more than one person wants to access the spreadsheet at the same time. There are limits to concurrent spreadsheet collaboration capabilities
- ! When you need to deal with multiple currencies or multiple accounting rules (GAAPs) and you can't rely on your spreadsheet process
- ! When version controls get complicated — one user's desktop may be different to the corporate network, injecting the risk of error
- ! When smaller companies want to scale up, adding more than a couple of businesses. Spreadsheets do not scale easily or sensibly
- ! When you have disparate systems and reporting around the world and you resort to spreadsheets to aggregate and reconcile
- ! Roll-forward errors as data are copied but not reviewed.

Typical client enquiry: Could this be you?

A large organisation uses spreadsheets to reconcile and validate data, and to prepare income tax provisioning and returns. Spreadsheets support a host of different methods for assembling and categorising data. Their challenge is to adopt new technology to automate processes, with GST reporting a top priority, so the tax team can focus on more analytical work.

Some of the team's concerns include:

- › Managing a growing volume of data to meet compliance and reporting obligations reliably and accurately
- › Difficulty accessing historical data as a result of different methodologies, as well as lack of experienced team members due to high staff turnover
- › The extensive time spent converting income tax provisions into tax returns because of manual processes using current technology
- › Needing to streamline and simplify workpapers for income tax and GST
- › Ensuring tax compliance is scalable as the business expands internationally.

(Edited extract from client enquiry now a CCH Integrator user.)

'The tax function of the future must be data-driven, innovative and agile.'

— Andy Hung, Director, Professional Firms & International, Wolters Kluwer

Making the case for change

Improve evidence-based decisions to optimise tax and performance

Managers make decisions without fully considering the tax implications. And tax teams — engaged in the complexity of gathering and processing data — focus on just using that data for tax provisioning and reporting rather than delivering business insights.

Many organisations strive to be accountable — to shareholders, boards, regulators and other interest groups. But they also need to *be seen* to be accountable.

That means searching for ways to make use of higher quality, comprehensive and transparent data to allow improved evidence-based decision-making to optimise corporate income tax. After all, tax is a material business cost — up to 30 per cent of gross profit.

C-suite executives are increasingly alert to the risks of inaccurate or delayed tax reporting and the impact of unforeseen adjustments on the business' reputation and valuation.

Under rising pressure to perform, many enterprising tax leaders are looking for solutions to streamline and reform the tax function to deliver enterprise-wide strategic impact.

Organisations that take the time to transform their tax function and transition to a cloud-based system, that delivers genuine information transparency, can construct robust foundations for automated compliance that will stand the test of time.

Designed well, this system can help an enterprise prosper despite ongoing sectoral disruption and continual regulatory and political flux. That's because they will always be agile, having the readily accessible information needed to provide business insights or produce required reports.

Critically, **a transformed tax function** using automated reporting:

- › Frees the team from tactical compliance-related tasks to have time for other strategic opportunities
- › Reduces risk because a single individual is not a tax custodian
- › Reinforces corporate agility, enabling an organisation to grow organically, merge with or acquire a new business, and expand its geographic reach.



A compelling business case

You have a clear understanding of the current landscape and a vision for the future. But how do you go about a transformation?

Other executives, including the CFO, CEO and board, may not recognise the significant enterprise benefits from taking a more strategic approach to tax.

Share with senior management what is at stake and what you are seeking to achieve. You need a business case that leads with a problem statement and states clearly:

- › What you are proposing to improve
- › What dollar savings or dollars at risk will the transformation project tackle?

Emphasise your need to reform the overall tax operating model. It will address people, process and technology to make the tax function faster, cheaper and better — and form the basis for more effective financial planning.



Explain the 'why'

Extent of current tax challenges

Regulatory burden and the pace of change

Business complexities impacting tax

Geographical reach and implications for tax

Imperatives to manage tax risks

Opportunities to effectively manage cash flow

Importance of standardising processes

Risks associated with reliance on individuals

Contribution to future agility and growth

The project return on investment.

Attributes of a streamlined and automated tax reporting solution



Why, what and how?

Spell out why this transformation is necessary and the anticipated benefits. Then identify what you are going to do and how. Ensure that it's clear how it will support everyone involved in the tax function, whether they are in head office, in a remote branch and need mobile access, or in an overseas subsidiary.

People

Tax teams often have flexible staffing arrangements because they need extra people and specialists at different times of the year. It's important that the business case spells out how these people can securely access information needed.

Auditors

Explain how the solution will support your auditors and deliver the controlled, secure access to data that they need to perform their role.

Involving IT

Your IT team's involvement is critical to the success of your planned transformation project. Keep IT informed. They may prove a key ally in the early stages and help craft a compelling business case. If the IT team is not engaged early on, the whole agenda could be slowed. Explain the 'why' so that they can help with the 'how'. Focus discussions on streamlining and systems rationalisation. By rationalising systems, you simplify their tasks. If the tax platform is hosted by a third party, the burden on IT will be minimal after the initial deployment.

Key issues for IT include:

- Data sovereignty and systems security issues for a cloud-based solution
- How to assess a hosted solution's ability to provide global reach, which is critical for multinationals or expanding organisations
- Access to existing core business systems such as the general ledger in an ERP.



A well-constructed business case for transformation projects will feature the following:

Description of the business opportunity

Clear recommendation backed by a compelling strategic rationale

Overview of the project

Associated success factors

Detail of any constraints and interdependencies

Financial proposal: costs and benefits

Action plan and timeline

Strategy to mitigate risk associated with the project

Change management plan to engage users. See 'Steps to manage change' on p14.



Example business case

Problem to solve



A business outcome of this project is to use technology to provide a single tool to support and automate global tax reporting and improve efficiency and control of the consolidation process, including:

- › Reduce the risk of tax provision errors inherent in manual processes and spreadsheets
- › Free up resources to focus on value-added analysis and producing management information
- › Improve transparency of global tax inputs and outputs.

Why CCH Integrator?



CCH Integrator helps multinationals and accounting firms streamline and control consolidated tax reporting activities. It enables tax reporting and compliance in one system, integrating tax accounting, compliance and statutory reporting activities with real-time web-based access, as well as being a single engine for multi-GAAP tax calculations. Users can configure the software to align with their operating and organisational hierarchy, which can perform multiple consolidations at both local and group level (including currency conversion) with a multi-language-enabled interface.

Cost & Resources



Resources

- › Internal resources
- › Wolters Kluwer implementation resources
- › Other professional advisors

Cost

- › Implementation
- › Annual fees

Expected benefits & deliverables



- › Provide commercial insights to the business gained from capturing and analysing data for tax compliance purposes
- › Minimise manual processing by automating global tax reporting processes
- › Improve efficiency by reducing the cycle time from receipt of accounting data to production of the tax outputs
- › Enhanced accuracy through system based controls and minimisation of manual entry throughout the process
- › Increased transparency and visibility throughout the process with a full audit trail
- › Enhance controls and improved evidence in capability to internal and external auditors.

Steps to manage change

Even with a compelling business case, little will happen if people are disinclined to change. A change management plan may help you work towards the end goal. Even when new systems are in place, people often fall back into old ways of working. Be aware of what stage you're at in the process. Know when to step back, and when to push forward.



How to choose a tax platform

Develop criteria to evaluate options and decide on the platform that best meets the needs of your organisation

Adopting a Target Operating Model (TOM) approach to transformation ensures success from the start. Consider how the business and the tax function work together and document how people, processes and technology combine to achieve your vision for the future tax function. Identify how core capabilities are affected by factors such as internal issues, strategic initiatives, organisational and functional structure and technology resources.



People

- › How many people - including externals - are involved in creating a report, return or calculation?
- › How long does the reconciliation phase currently take?
- › What review bottlenecks exist?
- › How long does it take to complete key activities?



Processes

- › Which systems and data are required to support your work?
- › Do they use spreadsheets?
- › Do they take data from an ERP general ledger to populate the spreadsheet?
- › Does the source data have to be transformed?
- › Is it automated or manual?
- › What worksheets are needed to collect necessary data?



Technology

Evaluate your technology and itemise each of the systems and spreadsheets used by the tax function. Consider high level requirements and what the desired outcomes might be. Determine whether there is a problem or issue that the new platform should address and whether it has the support requirements you need.

- › Is the system maintained and up-to-date with regular releases?
- › Does it have direct support during business hours and hubs in all major regions?
- › What training is provided — face to face and remote?
- › Does it have adequate documentation, security and accreditations?



Platform security

The information tax teams deal with is highly commercially sensitive and critical to a large organisation's business processes. You need a vendor that is well credentialed and experienced to handle many aspects of application security, creating a secure, managed platform. Your vendor's security policies should include:

- › Assurance that key applications are subjected to penetration testing and ethical hack by a third party, to identify vulnerabilities which may impact clients.
- › Ability of clients to include specific 'right to audit' clauses in their contracts, to provide security teams with confidence regarding vendors' applications.
- › To provide further transparency, clients should be able to sight relevant aspects of current security reports, to demonstrate your provider's commitment to regular security assessments.
- › Technology vendors need continuously to improve cyber readiness to protect customers, employees and the wider society, and have legal obligations to protect personal information, assist in case of customer requests and report data privacy incidents.
- › Information Security is integral to the protection of assets and data, in both the delivery of services and minimising negative impacts to an organisation's reputation, customer confidence, sales and share value.



Data analytics and visualisation

A core strength of a tax platform lies in its ability to capture and aggregate accurate and unique data across all disciplines of tax. This enables tax and finance teams to analyse the data using business intelligence tools to provide valuable insights for business managers to inform day-to-day operations as well as strategy.

A tax platform should already be your master tax data management platform. The next step is for the platform to seamlessly feed the tax data to your enterprise data lake or business intelligence and data visualisation solutions, as well as the ability to integrate with a variety of powerful data visualisation tools that already exist in the market — developed by companies such as Microsoft, for example.



ERP Integration and other source systems

A superior tax platform will enable 'zero touch' integration with any of the major ERP systems. The data from the ERP and other source systems should feed into your tax processes and tax decision making which are often supported by highly technical and complex workpapers.

A genuine tax platform provides high quality tax workpaper management by regularly capturing ERP and other business system data in a structured manner to provide timely and accurate review of your tax positions.



Vision

Match your platform to your company's future vision, ensuring it has the breadth to grow with your business. Consider how the platform will work if you have acquisitions, mergers and new entities across multiple jurisdictions, geographies, languages and currencies. You'll need to be able to add people, workbooks, entities, solutions and business units and integrate ERP, other business systems and spreadsheets.



Proof of concept

Once you're confident in the technology platform, test it further with a tightly defined and brief proof of concept project. This will help to identify any issues that the initial review did not reveal.



When working with a service provider

If you work with a service provider, explore its track record helping other tax teams:

- › Speak to reference customers and the proposed technology vendor
- › Do the technology vendor and service provider have a strong record of working together with shared customer references?
- › What are these customers' experiences – what 20:20 hindsight can they share?
- › Is the service provider not only good at leading the project, but also transferring skills and responsibility to the in-house team?



Contracts

Once you're comfortable with the technology and/or service provider, consider using separate contracts if they are separate entities. This provides clear lines of accountability and responsibility. This ensures the solution is sustainable and you can add new modules and capability as your organisation grows or regulations change.

Example checklist to evaluate a tax platform

- Security and data management
- Availability and responsiveness of support
- Capacity to grow and shrink with the business
- Integration with other software
- Pricing and flexibility
- Alternative options in the market
- Ease of use
- Feature set
- Roadmap of future features
- Peer reviews
- Reporting and analytical functionality
- Vision of the solution
- Training options

Implementation: Time to act

People and process are key to every step in a technology transformation project

Product champion

Have your team rather than third party specialists drive transformation. It will improve outcomes and sustainability. A respected, enthusiastic team member can often drive the first stage of the project, creating an evangelist for change who can encourage others.

The more buy-in from your team and the wider organisation, the easier the journey. Share internal knowledge. Document it at key stages so you don't have to reinvent the wheel for an audit or new starter. That said, if you have to document excessively your design may be too complicated.

Consider workflows both from a preparer and reviewer's perspective and engage all stakeholders in design.

Project Plan

Adopt a phased approach that engages all stakeholders. Create a timeline with milestones that you roll out in stages by jurisdiction. Have a dedicated project manager from the vendor.

Secure hosting with ongoing upgrades, hardware maintenance and support. Finally, optimise the platform.

Modern solutions are cloud-hosted by the vendor. This means the burden on IT will be minimal after the initial deployment.

Be sure to include IT in discussions about data sovereignty, systems security and your organisation's cloud policies and expectations.

'No silver bullet'

No vendor or service provider will deliver the mythical silver bullet. Transformation brings major improvements. Lasting change requires learning and iteration. Consult your technology partner often to ensure you gain the most value from the change.



Project plan checklist, execute in partnership with your vendor:

Configure the system.

Define the standard process that you want to follow and identify workflow.

Develop process checklists to guide and educate your staff, as well as designing questionnaires to intuitively guide data providers through the data collection process.

Decide on training, in classrooms or remotely.

Define data transformation rules.

Map any imported data to your own user configured summary schedules. These could include workpapers – manual adjustments and reconciliations, summarised schedules – summary VAT / GST schedule, disclosures – government supplied form.

Decide on a kick-off date to go live. Optimal time to start rolling out a new platform is the window a month after year-end.

Have a timeline for implementation including key milestone dates.

Determine which country / division should implement first.

Implementation plan: Example



Wolters Kluwer: Our story

Advanced technology and expert solutions stem from deep domain knowledge

CCH Integrator

Wolters Kluwer (WKL) is a global leader in professional information, software solutions, and services for healthcare; tax and accounting; governance, risk and compliance; and legal and regulatory sectors. We help our customers make critical decisions every day.

About 20 years ago, a forward-looking professional services firm used cloud technology to break down obstacles between parties in a compliance process, lowering the risk for both. This software enabled a new level of collaboration and simplified the company income tax and reporting process. They expanded the software to meet clients' needs.

At the same time, Wolters Kluwer wanted to expand its extensive tax expertise into software. We already had a business, CCH, that provided tax guidance around the world but no software to simplify compliance. CCH and Integrator seemed a perfect fit.

So in 2010, we purchased the Integrator software. We made the critical decision to keep it as one integrated platform, which evolved across different tax types, countries and industries, into a single integrated platform to be used globally.

To ensure CCH Integrator's success, we increased our team fourfold, opening up offices around the world and creating an environment that supported innovation through client collaboration. Clients can build on our software and create their own applications relevant to their business that can then be shared with others in the Integrator community.

We have created one system that truly integrates our clients' whole tax reporting and compliance processes, wherever they are in the world, regardless of culture, language and skill level.

About Wolters Kluwer

Wolters Kluwer is headquartered in the Netherlands and:

- Reported 2019 annual revenues of €4.6 billion
- Serves customers in over 180 countries
- Maintains operations in over 40 countries
- Employs approximately 19,000 people worldwide.

It enables them to dramatically reduce risk, be self-sufficient and save time and money.

We're committed to helping our customers improve the way they do business and solve complex problems with confidence. At the same time, we're lifting the standard in software, knowledge, tools and education.

Our range of expert solutions combine deep domain knowledge with advanced technology and services to deliver better outcomes, analytics, and improved productivity for our customers.

Our priority is providing timely, actionable insights in an end-to-end digital environment that empowers them to make informed decisions and deliver impact when it matters most. Wolters Kluwer holds a market-leading position (ranked 1 or 2) in the 40 countries we operate in.

CCH Integrator: Market leader

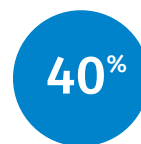
A cloud-based platform providing enterprise tax reporting and compliance software designed specifically for large businesses, CCH Integrator is used by 350 corporations in 80 countries, including:



The top 10 financial institutions in Australia



All Big 4 professional services firms



40% of the ASX 100, Australia's largest listed companies

Accessible

Based in the cloud, the platform enables an open channel of collaboration between an organisation and its tax adviser, irrespective of geographical location.

Risk Management

Much of an organisation's tax burden can be automated reducing the risks of ageing spreadsheets, manual input and version control.

Efficient

It's a trusted solution that automates an organisation's ongoing reporting processes and flows it into the income tax return in real time, across global tax territories.

Flexible

The platform allows users to adjust to regulatory changes and country-specific differences, or configure automatic updates without having to code anything themselves.

Seamless

We pride ourselves on seamless implementation and configuration. We work with all clients to configure the platform to accommodate their needs, which are always different.

Secure

Wolters Kluwer operates out of the world-class Microsoft Azure Cloud Platform which hosts out of a number of data centres globally to meet your requirements. All data centres are managed to the highest level of industry standards.

Continuously evolving

CCH Integrator has a global team of 90 experts working on developing the software who are totally focused on providing additional benefits to the customer.

Global

CCH Integrator provides a single source of truth across jurisdictions that adapts to local requirements. Our solution allows clients to work anywhere around the world in the language your organisation uses to do business.

Specialist

Tax is our domain. We're specialists focused on providing technology that can be configured to capture, calculate and consolidate data.

Partner with us

“Every time we develop something the first question is: does this make our product easier to use, does it make it easier for our customers?”

— Kim Olsen, Head of Product,
Enterprise Software, Wolters Kluwer

Navigate

Our focus is giving you, the tax and accounting professional, the ability to grow, manage and protect your business and your clients' businesses in a fast-moving and ever-changing world.

We ensure tax professionals globally have the ability to comply with legislation, navigate complex standards and understand an organisation's position at any moment.

We enable you to advise others with speed, accuracy and efficiency — to maximise the impact you create for your clients.

Seize opportunities

Wolters Kluwer continues to invest 8-10% of revenue in innovation. Our goal is to help you capitalise on new opportunities by delivering efficiency and innovation through technologies such as AI and robotic process automation.

Transform

Wolters Kluwer consultants guide tax technology decision-makers around the world through a program that first seeks to understand your existing systems and processes, and then address the problems you need to solve.

At all stages, we consider how to optimise what we are doing and include consulting across key areas, such as change management.

Walk in your shoes

We respect and understand our customers. We are professional colleagues and we walk in your shoes. We create meaningful solutions that support your way of working, advance your potential and help you achieve results in the moments that matter most.

The CCH Integrator value proposition



Client 'ownership' of configuration



Flexible and configurable




Extendable



High levels of control and security

Contacts and links



‘The priority is to focus on digital transformation that affects your customers. That’s where it all starts. So put the right tools in your employees’ hands and your customers’ hands to start that journey.’

— Nancy McKinstry, CEO, Wolters Kluwer, on businesses responding to the challenges of the CO-VID-19 pandemic. (Harvard Business Review, July-August 2020)

Learn more about how we can
help liberate your organisation
from complexity

www.cchintegrator.com

For a discussion or
CCH Integrator demo, contact:

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